

7 October 2019

CITB
Head Office
Bircham Newton
Kings Lynn
Norfolk
PE31 6RH

Email: information.governance@citb.co.uk
www.citb.co.uk

Dear

Freedom of Information Request 21 2019

Thank you for contacting CITB requesting information under the Freedom of Information Act 2000 (FOIA). In the request dated 23 September 2019, you asked:

Prior to the sale of the CPCS product to NOCN earlier this year did the CITB divulge that there were possibly tens of thousands of grandfather rights cardholders not holding an NVQ L2?

The Act covers any recorded information that is held by a public authority in England, Wales and Northern Ireland, and by UK-wide public authorities based in Scotland. Please note an FOI request does not cover verbal communications unless recorded, of which there are no recordings held. We are therefore unable to provide a response to this question as there is no information held in our files.

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Bircham Newton, King's Lynn, Norfolk, PE31 6RH or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Rachel Brooks
Information Risk & Data Governance Manager